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# lindsay blackwell

My research aims to better understand why users participate in online harassment and similar forms of abuse. I am comfortable with semi-structured interviews, qualitative analysis, surveys, and experimental design. I am advised by Dr. Sarita Schoenebeck and Dr. Cliff Lampe in the University of Michigan Social Media Research Lab.

## Education

- 2014 – pres.      PhD Candidate, Information  
*University of Michigan School of Information*
- 2007 – 2010      BA, English and Linguistics with High Honors  
*University of Michigan*

## PUBLICATIONS

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### Journal articles (peer-reviewed)

**Blackwell, L.**, Dimond, J., Schoenebeck, S., and Lampe, C. (2017). Classification and Its Consequences for Online Harassment: Design Insights from HeartMob. *Proc. ACM Hum.-Comput. Interact.*, Vol. 1, No. 2, Article 24 (November 2017).

Ellison, N., **Blackwell, L.**, Lampe, C., and Trieu, P. (2016). “The question exists, but you don’t exist with it’: Strategic anonymity in the social lives of adolescents.” *Social Media + Society*, 2(4), 2056305116670673.

### Conference proceedings (peer-reviewed)

**Blackwell, L.**, Hardy, J., Ammari, A., Veinot, T., Lampe, C., and Schoenebeck, S. (2016). “LGBT Parents and Social Media: Advocacy, Privacy, and Disclosure during Shifting Social Movements.” In *Proceedings of the 34th Annual ACM Conference on Human Factors in Computing Systems (CHI ’16)*. San Jose, CA. May 7-12, 2016. (23% acceptance rate.) Best Paper Honorable Mention.

**Blackwell, L.**, Gardiner, E., and Schoenebeck, S. (2016). “Managing Expectations: Technology Tensions among Parents and Teens.” In *Proceedings of the ACM Conference on Computer Supported Cooperative Work and Social Computing (CSCW ’16)*. San Francisco, CA. Feb 27-Mar 2, 2016. (25% acceptance rate.)

Schoenebeck, S., Ellison, N., **Blackwell, L.**, Bayer, J., and Falk, E. (2016). “Backstalking, Impression Management, and Play: How Young Adults Look Back on their Teen Facebook Use.” In *Proceedings of the ACM Conference on Computer Supported Cooperative Work and Social Computing (CSCW ’16)*. San Francisco, CA. Feb 27-Mar 2, 2016. (25% acceptance rate.)

### White papers

Marwick, A., **Blackwell, L.**, & Lo, K. (2016). *Best Practices for Conducting Risky Research and Protecting Yourself from Online Harassment (Data & Society Guide)*. New York: Data & Society Research Institute.

## Conference presentations (lightly reviewed)

**Blackwell, L.**, and Venkatesh, S. “Understanding ‘Bad Actors’ on Facebook.” Presented at the Facebook User Experience Research Summit (UsERS ‘17). Menlo Park, CA. Aug 8-9, 2017.

**Blackwell, L.**, Ashktorab, Z., Lo, K., and Lee, E. “Understanding Online Harassment: Definitions, Ethics, and Prevention.” Presented at the 2016 Grace Hopper Celebration of Women in Computing (GHC ‘16). Houston, TX. Oct 19-21, 2016. (18% acceptance rate.)

Ellison, N., **Blackwell, L.**, Trieu, P., Lampe, C., and Morioka, T. “Anonymous Online Interaction and its Benefits for Adolescents.” Presented at the 2016 Conference of the International Communication Association (ICA ‘16). Fukuoka, Japan. June 9-13, 2016. (46% acceptance rate.)

## Posters

**Blackwell, L.** “Understanding People Who Engage In Online Harassment.” Presented at the Facebook User Experience Research Summit (UsERS ‘17). Menlo Park, CA. Aug 8-9, 2017.

**Blackwell, L.** “Designing Civil Futures: Online Harassment Interventions Influenced by Theories of Justice.” Human Computer Interaction Consortium (HCIC ‘17).

## Invited panelist

Lenhart, A., Marwick, A., Milner, R., Phillips, W., **Blackwell, L.**, & Miltner, K. “Malicious Scripts: Investigating Online Harassment and Networked Abuse.” Presented at the 2017 Conference of the International Communication Association (ICA ‘17). San Diego, CA. May 25-29, 2017. (45% acceptance rate.)

## Workshop papers

**Blackwell, L.** (2017). “Understanding Online Harassment: Interventions Influenced by Theories of Justice.” In workshop: Conceptualizing, Creating, & Controlling Constructive and Controversial Comments: A CSCW Research-athon (CSCW ‘17). Portland, OR. Feb 26, 2017.

## TEACHING

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### Courses

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| Winter 2017 | <b>Graduate Student Instructor</b> , SI 110: Introduction to Information, University of Michigan (47 students). Primary Instructor: Dr. Cliff Lampe. |
| Fall 2016   | <b>Graduate Student Instructor</b> , SI 110: Introduction to Information, University of Michigan (31 students). Primary Instructor: Dr. Mark Newman. |
| Winter 2016 | <b>Graduate Student Instructor</b> , SI 429: Online Communities, University of Michigan (23 students). Primary Instructor: Dr. Nicole Ellison.       |
| Winter 2016 | <b>Graduate Student Instructor</b> , SI 529: Online Communities, University of Michigan (29 students). Primary Instructor: Dr. Cliff Lampe.          |
| Fall 2015   | <b>Graduate Student Instructor</b> , SI 110: Introduction to Information, University of Michigan (52 students). Primary Instructor: Dr. Mark Newman. |

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## Guest lectures

- Winter 2017 **Anonymity and Bad Behavior.** SI 110: Introduction to Information, University of Michigan. Instructor: Dr. Cliff Lampe.
- Winter 2017 **Deviance, Shaming, and Harassment.** SI 529: Online Communities, University of Michigan. Instructor: Dr. Sarita Schoenebeck.
- Fall 2016 **Anonymity and Bad Behavior.** SI 110: Introduction to Information, University of Michigan. Instructor: Dr. Mark Newman.
- Winter 2016 **Cause-based Communities.** SI 429: Online Communities, University of Michigan. Instructor: Dr. Nicole Ellison.
- Winter 2016 **Technology Tensions Among Parents and Teens.** SI 110: Introduction to Information, University of Michigan. Instructor: Dr. Cliff Lampe.
- Fall 2015 **Anonymity and Bad Behavior.** SI 110: Introduction to Information, University of Michigan. Instructor: Dr. Mark Newman.
- Spring 2012 **Social Media Marketing Careers.** LIS 4380: Social Media Management, Florida State University. Instructor: Dr. Ebrahim Randeree.
- Fall 2012 **Social Media for Nonprofit Organizations.** SWC 200: New Media for Nonprofits, University of Michigan. Instructor: Dr. Christine Modey.
- Fall 2011 **Social Media for Nonprofit Organizations.** SWC 200: New Media for Nonprofits, University of Michigan. Instructor: Dr. Christine Modey.
- Fall 2011 **Professional Social Media Use.** English 229: Professional Writing, University of Michigan. Instructor: Dr. Ben Gunsberg.

## INVITED TALKS

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- Fall 2017 **When Online Harassment is Perceived as Justified.** Nerd Nite Ann Arbor.
- Spring 2017 **Social Media Behavior and Societal Impact.** Library Camp 2017, Ann Arbor District Library. *Keynote.*
- Winter 2016 **Trolls, Trouble, and Telling the Difference.** Nerd Nite Ann Arbor.
- Winter 2016 **LGBT Parents and Social Media.** Michigan Interactive and Social Computing.
- Fall 2015 **Everybody Trolls Sometimes.** Ignite Ann Arbor.
- Spring 2014 **Why Online Communities Matter.** TEDxWilmingtonUniversity.

## SERVICE

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- 2015 – pres.     **Information Technology Council**, University of Michigan.  
*Graduate Student Representative*
- 2017             **Reviewer**, 36th Annual ACM Conference on Human Factors in Computing Systems (CHI '18).
- 2017             **Reviewer**, ACM Transactions on Computer-Human Interaction (TOCHI).
- 2017             **Reviewer**, Journal of Social and Personal Relationships.
- 2017             **Reviewer**, ACM Conference on Designing Information Systems (DIS '17).
- 2016 – 2017     **Peer Mentor**, University of Michigan School of Information.
- 2015 – 2017     **Conference Organizing Committee**, 35th Annual ACM Conference on Human Factors in Computing Systems (CHI '17).  
*Assistant to the Chairs*
- 2016             **Reviewer**, 67th International Communication Association Annual Conference (ICA '17).
- 2016             **Reviewer**, 35th Annual ACM Conference on Human Factors in Computing Systems (CHI '17).
- 2016             **Student Volunteer**, 34th Annual ACM Conference on Human Factors in Computing Systems (CHI '16).
- 2015             **Reviewer**, 34th Annual ACM Conference on Human Factors in Computing Systems (CHI '16).
- 2015 – 2016     **Webmaster**, University of Michigan Social Media Research Lab.
- 2015 – 2016     **Doctoral Executive Committee**, University of Michigan School of Information.
- 2015 – 2016     **Rackham Graduate Student Government**, University of Michigan.  
*Representative, Social and Behavioral Sciences*  
*Chair, Academic Affairs Committee*

## HONORS

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### Academic honors

- 2017             **Finalist**, Facebook Fellowship.
- 2016             **Best Paper Honorable Mention**, 34th Annual ACM Conference on Human Factors in Computing Systems (CHI '16).
- 2010             **High Honors**, University of Michigan Linguistics Department  
Senior research thesis. "Changing the Possibilities: Narrative Discourse and Conversational Strategies in Instant Messaging." Advised by Dr. Anne Curzan and Dr. Robin Queen.

- 2007 – 2010 **University Honors**, University of Michigan.  
2007 **National Merit Finalist.**

### Professional honors

- 2014 **Platinum Award**, MarCom Awards, Best Blog.  
2014 **Gold Award**, MarCom Awards, Best Educational Video.  
2014 **Honorable Mention**, MarCom Awards, Best Twitter.  
2013 **Gold Award**, HSMAI Adrian Awards, Digital Marketing Division.  
2012 **Presidential Award**, Ann Arbor Symphony Orchestra.  
2012 **Piggy Bank Award**, American Public Media's Marketplace Money. "For a brilliant social media campaign."

## AWARDS

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- 2017 **Rackham Conference Travel Grant**, University of Michigan (full funding).  
2017 **UMSI PhD Travel Grant**, University of Michigan (full funding).  
2016 **Workshop on High Impact Research on Online Harassment and Moderation**, MIT and Jigsaw (full funding).  
2016 **UMSI Grace Hopper Travel Grant**, University of Michigan (full funding).  
2016 **ISR-Rackham Summer Training Award**, University of Michigan (\$1,000).  
2016 **Community of Scholars Fellowship**, Institute for Research on Women and Gender (\$9,000).  
2016 **UMSI PhD Travel Grant**, University of Michigan (full funding).  
2015 **Rackham Conference Travel Grant**, University of Michigan (full funding).

## MEMBERSHIP

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- 2016 – pres. **Association for Computing Machinery**  
2015 – pres. **Teaching and Technology Workshop**, University of Michigan.  
2014 – pres. **Social Media Research Lab**, University of Michigan School of Information.  
2014 – pres. **Living Online Lab**, University of Michigan School of Information.

## PROFESSIONAL EXPERIENCE

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- 2017 – pres.     **UX Researcher**, PRO Unlimited at Facebook.
- 2017             **UX Research Intern**, Facebook.
- 2015 – 2017     **Graduate Student Instructor**, University of Michigan School of Information.
- 2014 – 2015     **Research Assistant**, University of Michigan School of Information.
- 2012 – 2014     **Assistant Director of Social Media**, Fluency Media.
- 2012             **Social Media Director**, Ingenex Digital Marketing.
- 2010 – 2012     **Marketing Manager**, Ann Arbor Symphony Orchestra.